

Figure 1A

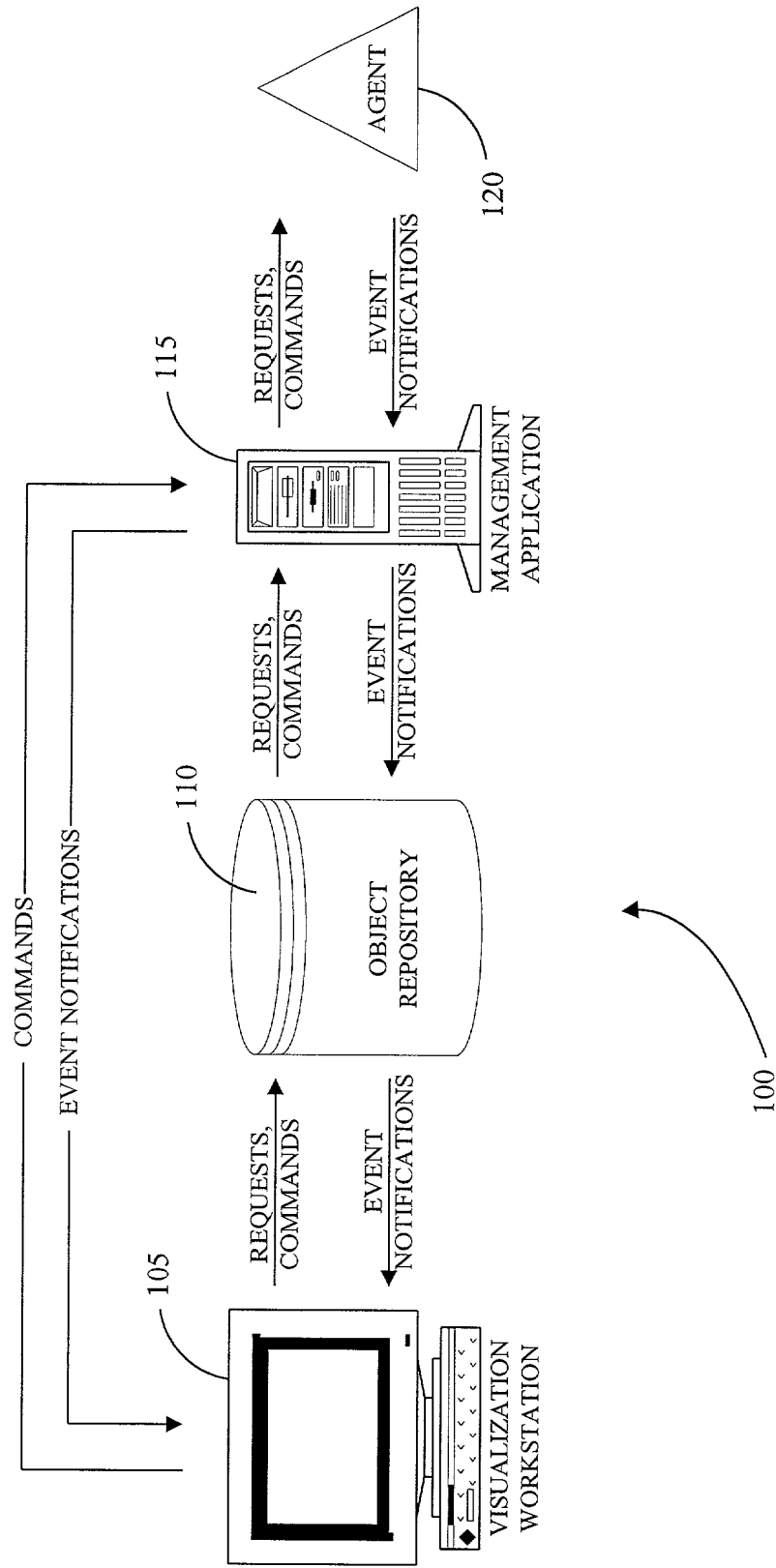


Figure 1B

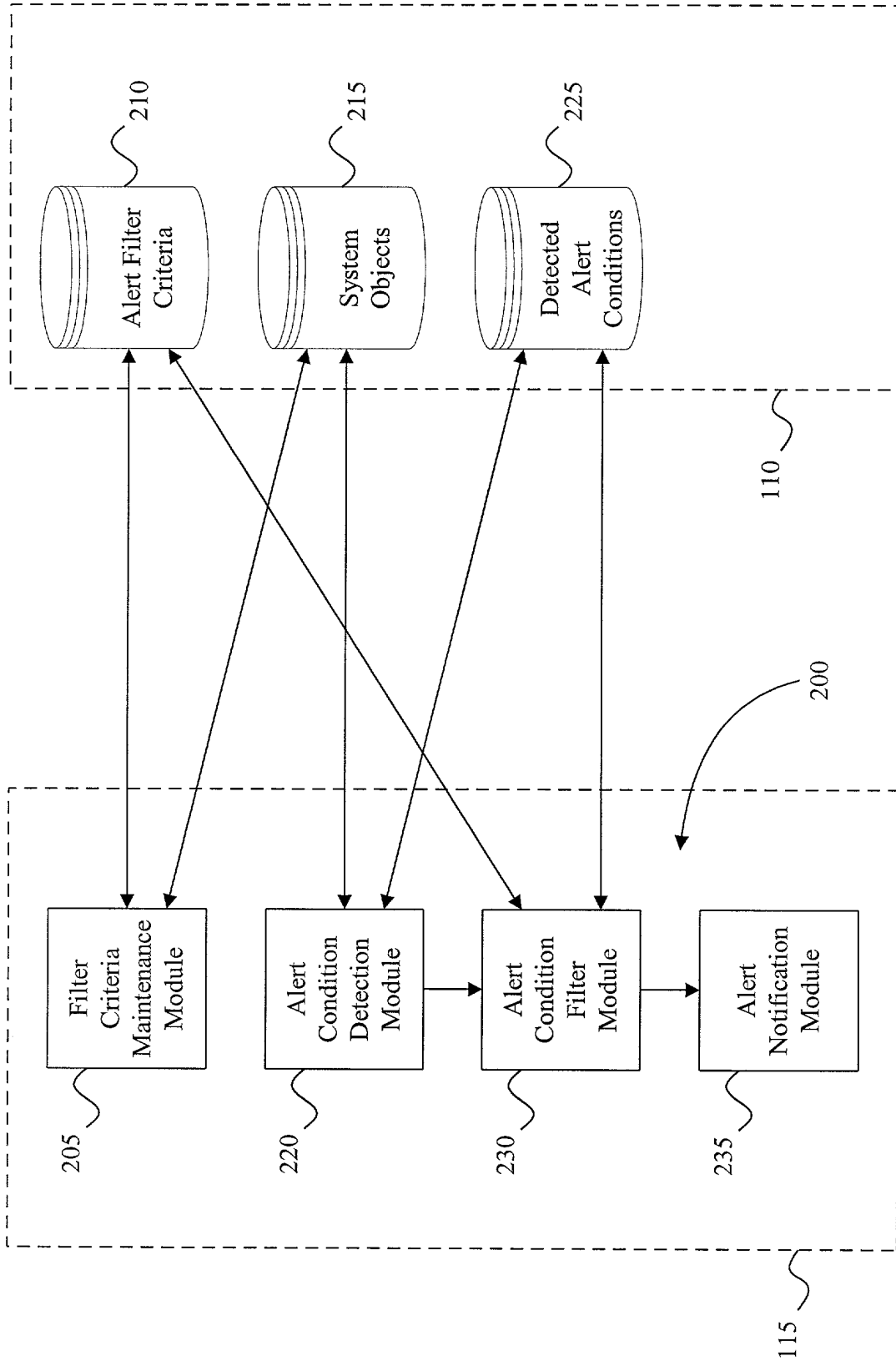


Figure 2

System Objects

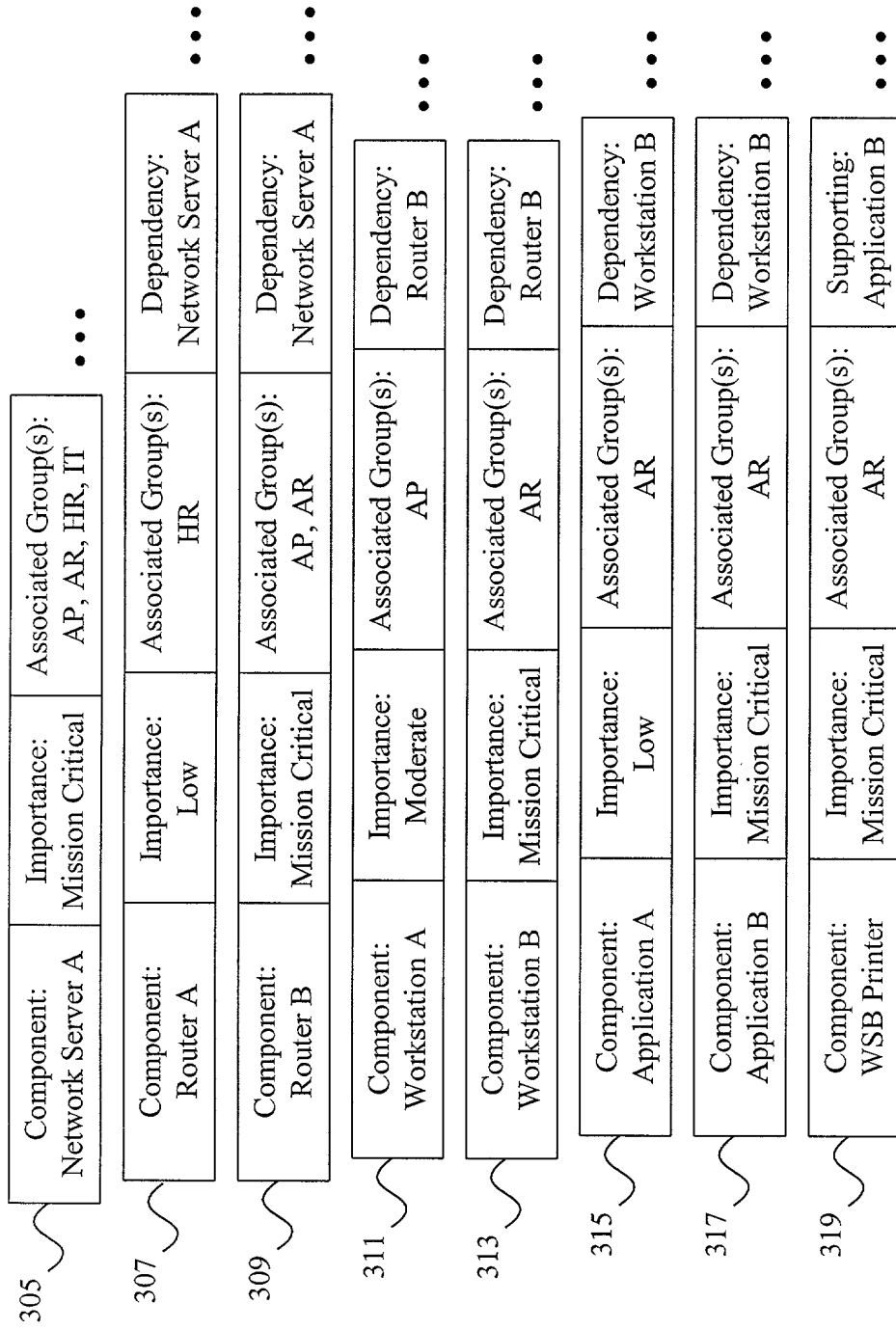


Figure 3A

Alert filter criteria objects

321	Group: AR	Report on: Mission critical importance
323	Group: HR	Report on: Medium importance or higher
325	Group: AP	Report on: Alerts with urgency within 24 hours or mission critical importance

Figure 3B

Alert condition objects

331	Alert: Disk Above Threshold	Component: Network Server A	Importance: Mission Critical	Severity: Moderate	Risk: Absolute	Urgency: Immediate	Group(s): AP, AR, HR, IT
333	Alert: Paper Shortage	Component: WSB Printer	Importance: Mission Critical	Severity: High	Risk: 80%	Urgency: 24 Hours	Group(s): AR
335	Alert: Scheduled Maintenance	Component: Router A	Importance: Low	Severity: Low	Risk: Absolute	Urgency: 1 Week	Group(s): HR
337	Alert: File Not Found	Component: Application A	Importance: Low	Severity: High	Risk: Absolute	Urgency: Immediate	Group(s): AR
339	Alert: Memory shortage	Component: Network Server A	Importance: Mission Critical	Severity: High	Risk: Absolute	Urgency: Immediate	Group(s): AP, AR, HR, IT
341	Alert: Disk full	Component: Workstation A	Importance: Moderate	Severity: High	Risk: Absolute	Urgency: Immediate	Group(s): AP

Figure 3C

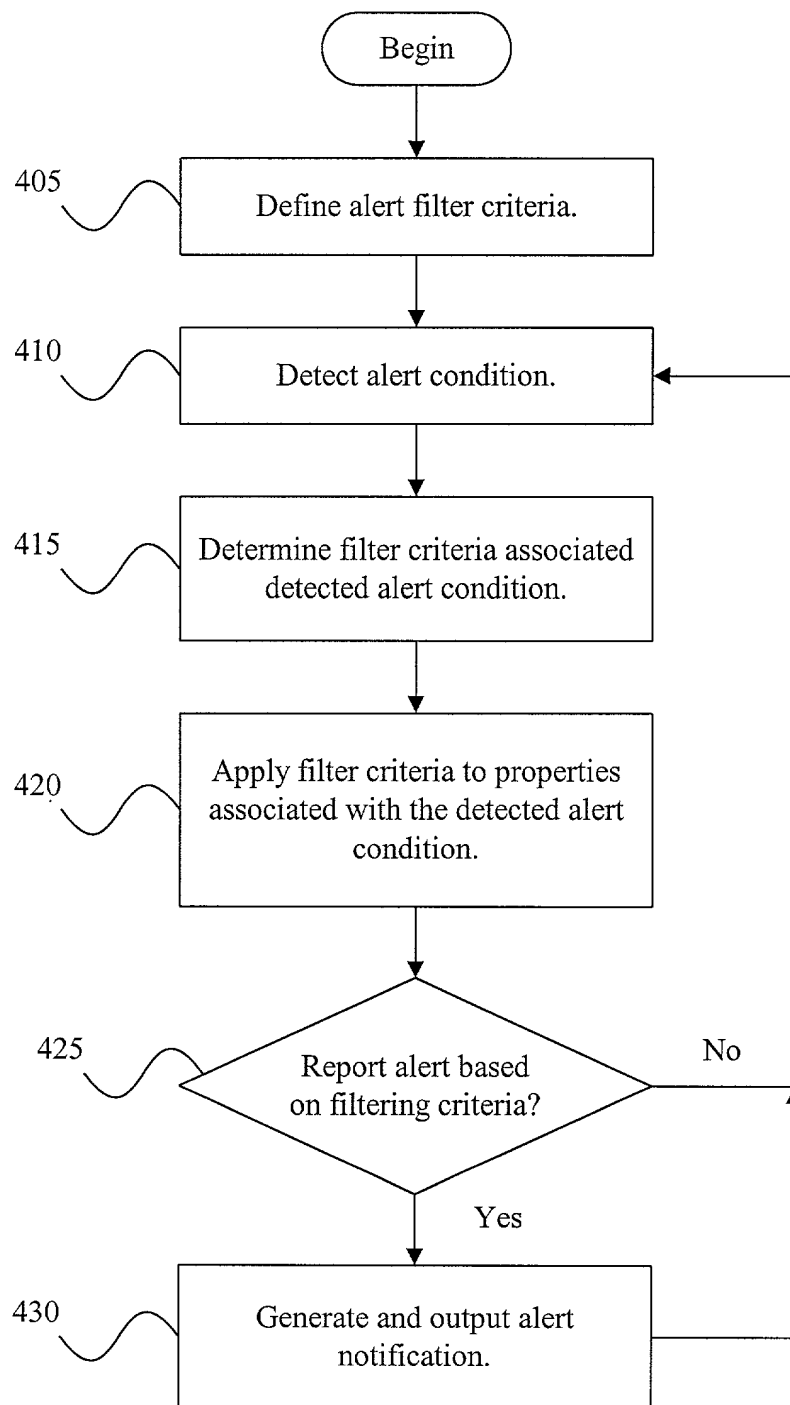


Figure 4